FOS365 Admin Portal - User Manual

FOS365

Admin Portal

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1. VERSION HISTORY

VERSION	DATE	REMARKS
1.0	24 - April - 2017	

2. Purpose of the Document

There will be admin user who will be using the FOS365 application.

Admin Users

And the sole purpose of this User Manual is to help the users traverse the application on their own without much help from a third party technical support.

The Manual provides an overview of the main features of FOS365 software and enter data, search, view and generate reports needed by them.

3. Introduction

Food Ordering System (FOS365) : This application allows the user to select local restaurants and place order through Web as well as Mobile (accepts orders via its websites and mobile application). Order made through the application will be received by restaruant. FOS sends out an SMS/Email of confirmed orders and their estimated delivery time. The same has been covered under various modules:

- Operations
- Item configuration
- Location configuration
- Tax configuration
- Loyalty & Promos
- Structural
- Configuration
- Security
- Filters
- Reports
- Workflow & Notification

Access or Permissions to these various modules are controlled by the Type of User logging in and their User privileges Set in the Role Menu Master.



Figure 1Differential Menu Display for different User privileges

4. Login

The following screen appears for the user to log into the FOS365 application.

The Users Authorities Control will define the privilege of the user.

Enter the User Name and the Password and Click Login to log into the system.





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Figure 2 Login

Login

User logged in will land in the Home page of the FOS365 Application where the dashboard will show selected chart.



Figure 3 Dashboard

5. Special Features

Any user, once logged in will be taken to a Home page with the Main Menu Modules which will be the main user interface. Shown below is the Home page view for an Admin User with the entire Menu listed.



Figure 4 Menu

The salient features of FOS365 can be broadly classified into two:

A) Home Screen Features and B) Page Features

Some of the salient Home Screen Features are listed below

Language Options

✤Audit Trail

Smart Search

♦Home

Logout

✤Mail Alert

Page Features would be

◆Add 🕂 New
◆Save 🖹 Save
♦ List List
◆Delete 🗟 Delete
Attach File O Attachment
♦Refresh ^C

5. 1. Language Options in FOS365

Food Ordering System is available in four differ languages to the user;

FOS	365			search	Q	DMIN(FOS365)	LANGUAGE	LOCOUT
Operations	HOME / STRUCTURAL / DYNAMIC FIELDS					العربية		
۳ſ	Table Name ' CompanyMaster	•				English	0	
Item Configuration	Add New					हिन्दी		
	Column Name	Label	Туре	Max Length	Sca	le தமிழ்		
Location Configuration								
Tax Configuration								
Loyalty & Promos								
0 0 0 0 0 0 0								

Figure 5 Language options

∻English

∻Tamil

✤Arabic and

♦Hindi languages.

• F 053	365		search		Q		S365) LANGUAGE	
Operations	HOME / SECURITY / USER Record Was Created By CETAS On 23-Feb-2017 1132-56 AM. It Was Last Modified By GUEST On 24-A	pr-2017 01.0511 PM.			+ New	E Save	🖉 Attachment	List
۳ſ	Ceneral 🤗 Configuration Role						Ø	Active
Item Configuration	பயனர் பெயர் '	முகவரி வரி 1	User Ir	mage :				^
	GuestUser							
Location	ழுதல் பெயர் "	முகவரி வரி 2		150×100				
Configuration	GUEST							
7	கடைசி பெயர் '	நாடு	Sel	lect image				
Tax	USER		•					
	பயனர் மின்னஞ்சல் "	நிலை						
Lovalty &	admin@fos365.com		Y					
Promos	தொடர்பு 1	பெருநகரம்						
品			Y					
Structural	தொடர்பு 2	அஞ்சல் குறியீடு						
(ð)								
Configuration	் மொபைல்							
(fi)	914442850231							-
Security								

Figure 6 Language -Tamil

From Home page, select Language 'Tamil' and Click Enter.

There other important feature of Home page is

Chart in Dashboard

5.3. Charts



Figure 7 Dashboard

Create a chart:





Name your chart, with x-axis and y-axis:



Figure 9 Naming the chart and adding filter

Multiple charts can be displayed in the home page of FOS365. Based on the filters selected the charts will show data. We have filter master and preview in menu which will be explained later in this user manual.

Yet other important features in the application are

Audit Trail
Smart Search
Content Search
Home

Logout

5.4. Audit Trail

The Audit Trail feature in FOS365 Food ordering System, is an Edit / Change tracking phenomenon available to the user. This provides the User with details about the current screen on

which he / she is browsing through; By who and when the particular screen has been created and By who and when the same has been last modified.

Shown below is an Item master screen, where the Audit Trail shows creation and modification of the screen done by Admin user on a particular date with time stamp on it.

FOS	365		search		C		S365) LANGUAGE	
Operations	HOME / ITEM CONFIGURATION / ITEM MASTER Record Was Created By CETAS On 25-Feb-2017 114-44 AM. Ite Was Last Modified By CETAS On 07-Mar-20	1711 02.22 AM		+ New	Save	Delete	🖉 Attachment	📄 List
۳۱	Item Master 🥥 Meal Of The Day	-					Ø	Active
Item Configuration	Item Name *	Recipe *	Ite	em Detail Image				^
	Badam Halwa	Veg Non-Veg		-				
Location Configuration	Item Code ' VEC045	Spiciness		Š				
	Item Description	Nutrition		Change Re	move			
Tax Configuration				Is Combolton				- 1
• 0 1				is comboliteri				v
Loyalty & Promos	Item Category *		1					
品	SWEET & SAVOURIES	Ingredients		Show In M	lenu		SKU Flag	
Structural	Item Sub Category *							- 11
Configuration	Cuisine		11					
<u> </u>	South Indian 🔻							
Security	Tax Code '							-
Ţ								
Filters						© 20	017 CETAS Information T	echnology Pvt.

Figure 10 Audit Trail

5.5. Smart Search

The Search done here would be an overall application search i.e. searching the entire application and not restricted within a single page.

In Application Configuration, value for 'IsSmartSearchEnabled' should be True. After that update or save any record and do the content search for update/inserted record.

♠ F05365	search	Q	ADMIN(FOS365)	LOCOUT
		17		

Figure 11 Smart Search

Type of search:

Content Search

5.5.1. Content Search

Content Search searches the entire application for any given word in the field provided.

Click the Search Badam Halwal icon shown, to open the Search window.

Enter the Content to be searched for eg: Badam Halwa Click Search.



Figure 12 Search Result

Results show that, the term " appears in " places in the system as on date.

Click more for further details of each and every line item on the result displayed.

Shown in the inner window, is the detail of the first result obtained.

5.6. Home

Home link the configuration / ITEM MASTER is located on the top left corner along with name of the page.

The function of Home link is to take back the user, from whichever screen he / she is currently in, to the Home page.

Click on the Home link. The user will be taken to the Home page.

5.7. Logout

The Logout image which is placed at the right corner, at the top of every page. A single Click of the Logout button will Logout the currently logged in user from the session and open a new Login window and wait for another user or fresh login.

5. 9. Pages & their types

Pages in FOS365 application can be grouped as

List Screens

✤View Screens and

*Add / Edit Screens

5.9.1. List Screen

List screen is a screen to display all primary data entered in each and every main menu entity.

This screen will have options to

♦ Search data based on filters

Item Master List ×							
Item Name	 Item Category 	~	Item Sub Category V				
Andra Murukku	Sort Ascending		SWEET/SAVOURIES				
Appam	Sort Descending		BREAD / IDLY / VADA / DOSA / COMBO				
Baby Corn Golden Fry	Filter		APPETIZERS				
Badam Halwa	SWEET & SAVOU	Is equal to	SWEET/SAVOURIES				
Biriyani	MAIN FOOD		STEAMED RICE / PULAO / BIRIYANI				
Bombay Halwa	SWEET & SAVOURIES	And 🔻	SWEET/SAVOURIES				
Butter Murukku	SWEET & SAVOURIES	Is equal to	SWEET/SAVOURIES				
Butter Naan	MAIN FOOD		ROTI / PARATHA / NAAN				
Cauliflower Masala Dosa	MAIN FOOD	Filter	BREAD / IDLY / VADA / DOSA / COMBO				

♦ View a record of interest in detail by clicking the hyper link Andra Murukku

Add new data + New

€	Item Master List		search 🕥 🛈	× Log
Operations	Item Name ~	Item Category	/ Item Sub Category	~ [©] "
Ψſ	Andra Murukku	SWEET & SAVOURIES	SWEET/SAVOURIES	Active
l l Item	Appam	MAIN FOOD	BREAD / IDLY / VADA / DOSA / COMBO	_
Configuratio	Baby Corn Golden Fry	STARTER	APPETIZERS	
	Badam Halwa	SWEET & SAVOURIES	SWEET/SAVOURIES	
Configuratio	Biriyani	MAIN FOOD	STEAMED RICE / PULAO / BIRIYANI	
5	Bombay Halwa	SWEET & SAVOURIES	SWEET/SAVOURIES	
Tax	Butter Murukku	SWEET & SAVOURIES	SWEET/SAVOURIES	
-	Butter Naan	MAIN FOOD	ROTI / PARATHA / NAAN	
Loyalty &	Cauliflower Masala Dosa	MAIN FOOD	BREAD / IDLY / VADA / DOSA / COMBO	
Promos	Cham Cham	SWEET & SAVOURIES	SWEET/SAVOURIES	
品	H 4 1 2 3 4 5 F H	10 V items	per page 1 - 10 of 66 items	c
(C)		×		

Figure 13 List page

5.9.2. View Screen

View screen is basically a transition screen from the List screen; the view screen gets used when a user wants to view one particular record / data in detail.

Click the hyper link item name ' Andra Murukku' for the record to be viewed in detail.

The particular record is opened in Edit mode.

• F053	365			search		C		3365) LANGUAGE	LOCOUT
Operations	HOME / ITEM CONFIGURATION / ITEM MASTER Record Was Created By CETAS On 23-Feb-2017114441 AM. It Was Last Modified By CETAS On 07-Mar-201	17 10-57-02 AM.			(+) New	Save	Delete	🖉 Attachment	🖹 List
۳٩	Item Master 🥹 Meal Of The Day							0	Active
Item Configuration	Item Name *	Recipe *		Iten	m Detail Image				^
	Andra Murukku	Veg	Non-Veg						
Location	Item Code '	Spiciness			10 million	12			
Configuration	VEG044	No Spice		•	5.5				
	Item Description	Nutrition			Change Re	move			- 1
Tax Configuration					Is Comboltem	ı'			- 1
()									v
Loyalty & Promos	Item Category *			11					- U
_	SWEET & SAVOURIES	Ingredients							
610 Structural	Item Sub Category *				Show Infe	lenu		SKU Flag	- 11
æ	220 🔻								
Configuration	Cuisine			1.					
	South Indian 🔻								
Security	Tax Code '								-
T I									
Filters							@ 20	17 CETAS Information T	choology Pyt

Figure 14 View Screen

View screen will have access to all other edit functions provided the user has role privileges for the same.

5.9.3. Add Screen

Add function in Food Ordering System can be initiated both from the List Screen and the View Screen also.

Click Add Function $\textcircled{}^{\bullet}$ New on the top right of the screen, to open the Add screen in New mode. Enter relevant data and click Save $\textcircled{}^{\mathsf{Save}}$

FOS3	365			search	Q	ADMIN(FOS365)		LOCOUT
Operation	HOME / ITEM CONFIGURATION / ITEM MASTER		1. Click New for an empty page to cre	ate a new record	+ New	Save 🖉	Attachment	📄 List
<u></u>	Item Master 🤗 Meal Of The Day				3. Click	save to save th	e record	Active
Configuration	Item Name 2. Enter mandatory fields	Recipe *		Item Detail Image				<u> </u>
_	Samosa	O Veg	Non-Veg					- 11
	Item Code *	Spiciness		150×100				- 11
Configuration	11120			¥				- 11
5	Item Description	Nutrition		Select image				- 11
Tax Configuration				Is Combolter	ı.			
	4							v
Loyalty & Promos	Item Category *			1.				
_	· · · · · · · · · · · · · · · · · · ·	Ingredients		Show lab	1001	SVI	Elag	- 11
රර්ර Structural	Item Sub Category*			Show in	nenu	SKC	riag	- 11
æ	T							
Configuration	Cuisine			11				
A	· · · · · · · · · · · · · · · · · · ·							
Security	Tax Code *							-
Filters								
						@ 2017 CET/	AS Information Te	chnology Pvt.

Figure 15 Add Screen

5. 10. Data Search - Filters

Item Master List			×
Item Name	/ Item Category	~	Item Sub Category V
Andra Murukku	Sort Ascending		SWEET/SAVOURIES
Appam	Sort Descending		BREAD / IDLY / VADA / DOSA / COMBO
Baby Corn Golden Fry	Columns		APPETIZERS
Badam Halwa	SWEET & SAVOU	Show items with value that: Is equal to	SWEET/SAVOURIES
Biriyani	MAIN FOOD		STEAMED RICE / PULAO / BIRIYANI
Bombay Halwa	SWEET & SAVOURIES	And 🔻	SWEET/SAVOURIES
Butter Murukku	SWEET & SAVOURIES	Is equal to	SWEET/SAVOURIES
Butter Naan	MAIN FOOD	Eller Class	ROTI / PARATHA / NAAN
Cauliflower Masala Dosa	MAIN FOOD	Filter	BREAD / IDLY / VADA / DOSA / COMBO



The data search filters helps the user to filter and fetch results from a table using criteria like

- ✤ Is equal to
- ✤ Is not equal to
- ✤ Starts with
- ✤ Contains
- Does not contain
- ✤ Ends with
- ✤ Is null
- ✤ Is not null
- ✤ Is empty



See image below for further details on the same.

Figure 17 Filter Criteria

5. 10. 1. How to apply filters?

Filters work only when the User is sure that the data exists in that particular Module /Menu.

Go to the specific module and have the list page open.

Filters will be available on the column headers; Click open the filter specific to which header the data search is to be performed.

• <u>F</u>	Item Master List				search 🕥 🌐
Operations	Item Name	~ Ite	tem Category	~	Item Sub Category
Ψſ	Andra Murukku	L Sor	ort Ascending		SWEET/SAVOURIES
] Item	Appam	F Sor	ort Descending		BREAD / IDLY / VADA / DOSA / COMBO
Configuratio	Baby Corn Golden Fry		ltor		APPETIZERS
	Badam Halwa	SV	SWEET & SAVOURIES	show items with value that:	SWEET/SAVOURIES
Configuratio	Biriyani	M	IAIN FOOD	Is equal to	STEAMED RICE / PULAO / BIRIYANI
5	Bombay Halwa	SV	WEET & SAVOURIES	Is not equal to Starts with	SWEET/SAVOURIES
Tax Configuratio	Butter Murukku	SV	WEET & SAVOURIES	Contains Does not contain	SWEET/SAVOURIES
-	Butter Naan	M	AIN FOOD	Ends with	ROTI / PARATHA / NAAN
Loyalty &	Cauliflower Masala Dosa	M	AIN FOOD	is not null	BREAD / IDLY / VADA / DOSA / COMBO
Promos	Cham Cham	SV	WEET & SAVOURIES	is empty	SWEET/SAVOURIES
0 0 0 0 0 0 0	H 4 1 2 3 4 5 H			10 🔻 items p	ber page 1-10 of 66 items



Select Filter criterion and Enter a Value on which the data is to be filtered.

Click Filter to apply filter.

Shown below are the results made with Filter criterion 'Contains' and Filter Value 'Main' on the Menu 'Item Master' in the column item category, Searching for the item 'Veg'.

Item Master List			×
Item Name 🔺	V Item Category	 Item Sub Category 	~
Appam	MAIN FOOD	Sort Ascending DOSA / COMBO) Ac
n Biriyani	MAIN FOOD	Sort Descending // BIRIYANI	
Butter Naan	MAIN FOOD	Columns	
I Cauliflower Masala Dosa	MAIN FOOD	BREAD / IDLY / VADA / Contains	
ratic Chola Bhatura	MAIN FOOD	ROTI / PARATHA / NAAI main	
Curd Rice	MAIN FOOD	STEAMED RICE / PULAC	
Dhal Fry	MAIN FOOD	GRAVY / SEMI-GRAVY /	
Dosai	MAIN FOOD	BREAD / IDLY / VADA / I	
y & Fresh Coconut Milk	MAIN FOOD	CRAVY / SEMI-GRAVY /	
Fried Rice	MAIN FOOD	STEAMED RICE / PULAO / BIRIYANI	

Figure 18 Data Search

To refine the results further, filter criterion can be added in column 'item name' also. So, I would place another filter criterion 'contains' with value - 'Veg' on Item name.

FOS365					sea	rch	0	0	⊕ ×	LOCOUT
Operations Item Name	 Item Category 		~	Item Sub Category					~	List
Veg Noodles	Sort Ascending			STEAMED RICE / PULAO / BIRIYAN	I					Active
Configuratio	III Columns 🕨		▼ items pe	CRAVY / SEMI-GRAVY / DRY				1 - 2 of 2 it	iems 🖒	^
Location Item Code *	Tilter	Show items with value that: Contains				150×100				
Configuration		veg And ¥			Ψ					
Tax		Is equal to				Select image				
		Filter Clear				Is Comboltem'				Y
Loyalty & Item Category '		5								

Figure 19 Filters on two columns

Click here

Filter Clear

to reset filters already applied.

Any search made, via Smart Search through Content Search Or Data Search through filters, the results will be listed in a tabular / grid form as rows and columns with the key data alone listed.

5.11. Pagination

The User will have the choice to select the number of rows to be populated in the grid, starting from 10, 25 and increment-ed in 25 upto100 per page.

By default, 10 itmes will be shown in the list grid.

	(1 2 3 4) M	10 tems per page	1 - 10 of 38 items 🖒
	T	10	
	Cuiring	25	
n	cusine	50	
	Y	/5	
	Tay Code *	100	

Figure 20 Pagination1

Item per page can be changed by selecting values in the drop down, in the above image per page will show 10 items, in the image given below 25 items will be shown in one page. And there are total of two pages.

25 🔻	items per page	1 - 25 of 38 items	¢
		N5 .	_

Figure 21 Pagination2

5. 12. Add /Edit Page Functions

Other functions available in the New or Edit mode are listed

Functions available in New Mode:



Functions available in Edit Mode:

(+) New ■ Save ➡ Delete Attachment List
Figure 23 Edit mode function

5.12.1.Add

 \oplus New Add Button: Used to add a new entry. With the click of this button an empty form is displayed with relevant information's required for the form.

5.12.2. Save

Save Save Function: To save the new entries from the Add form and to update an existing entry when edited.

5.12.3.Delete

B Delete Function: To delete the existing entry

5.12.4.List

List List Button: View the list of all entries. Click on this button takes the user to the List screen, enabling the user to view all main information about the menu item.

5.12.7. Attach Files

 \mathscr{O} Attachment This function aids the user to attach a file or a document to the form.



Figure 24 File Attachment

Click *Attachment* to open Attach files window; Browse & Select files for attachment.

Click Upload file button to Attach file to the Menu it belongs.

Click 'SELECT FILE' to select multiple files in a single instance and upload together.

The selection may be reset with the Remove selection button in located next to the uploaded file table.

♠ FOS	365		sear	ch , Q	0	#	P
• — »	HOME / ITEM CONFIGURATION / ITEM MASTER	Atjachment		× + New E Save	Delete O A	LANGUAGE	Locour
Operations	Record Was Created By CETAS On 23-Feb-2017 11.44-41 AM. It Was Last Modified	Select files					
٣٩	Item Master 🥹 Meal Of The Day	Uploaded Files					Active
Item Configuration	Item Name '	File Name		m Detail Image			
<i></i>	Andra Murukku	ASPARAGUS LINGUINE with handpicked crab meat.jpg N/A	1	AND CONTRACTOR			
Location	Item Code *	арклезь		Contraction of the second seco			
Configuration	VEG044	No Spice	Ŧ	(1) (1)			
2	Item Description	Nutrition		Change Remove			
Tax Configuration							
-				is comportem			
Loyalty &	Item Category "						<u> </u>

5.13. Grid Functions

5.13.1. Check box

Checked box 🗸 Active this means the record is Active.

Unchecked box Active means record is Inactive, which means the record will not be deleted permanently.

5.13.3. Add New row

The add new button, placed on top left of the grid 🕀 Add New is used to make additional

row entries in the grid.

Click on the button will open a pop-up with fields same as that in the grid.

Enter relevant values and save the same with clicking the Update button or close the window by selecting the Scancel button.

♠ <u>F09</u>						search	ADMIN(FOS365)	LANGUAGE
							💾 Save 🖹 Delete 🖉 A	
						Customer_Segment_Detail		×
						Upgrade Type *		
								•
				e .	Min Redemption Point	Upgrade Period		
				10.000				•
			Order Value Point			Upgrade Period Value		
								0
						Upgrade Threshold		
		stail				Upgrade Customer Segmen	t Code	
								•
	Add New							
						Upgrade Redeemption Poin	t	
							\odot	Jpdate 🛞 Cancel

Figure 25 Add new Row in Grid

5.13.4. Edit Row

Click Edit icon for the specific row to be edited.

The record to be edited gets opened in edit mode.

Click of update will confirm the edit

Click of cancel will close the popup without any effect on the record.

	Ψ		v					
			🖺 Save 🕅 Export 📗 Upload					
Insert	Item Price Detail Location Wise	×						
	Item Name *	Appam	•	VAT ~ Approxisio	Display 💙 Order			
	Location	Guindy		2	0	8		
	Amount *		75				- Lot	
			/5				/	
	VAT Applicable ?	Tax Included ? Is Best Seller?						
	Start Date *	Thu, Feb 23, 2017	m					
	Ford Data							
	Elid Date		Ш					
	New Item Valid Days		30					
	Display Order		0					
								Ŧ
	Active							
		 Update 	Cancel					

Figure 26 Edit row

5.13.5. Delete Row

Delete Row function is available for individual records in the grid.

Click on the icon to delete a single entry at a time; which asks for a re-confirmation from the user with a pop up window.

Confirm or Cancel deletion, as per the requirement.

• F05365			65.in:92 says:		×	Q	ADMIN(FOS365)		
Operations	HOME / STRUCTURAL / CODE MASTER Operations Record Was Created By CETAS On 23-Feb-2017 113256 AM. It Was Never Modified.		ou sure you want to dele	te this record?	Canal	New 🔚 Save	Delete 🖉 Att	tachment	🟥 List
۳1	Code Master			UK	Cancer			0	Active
Item Configuration	Lookup Type Name *		Add New						
	Area		Code Name	Code Regional Name	Lookup Code Short Name	Code Description	Parent Code Name	Active	
Location	Lookup Type Regional Name	Lookup Type Regional Name		Adambakkam	Adambakkam		CHENNAI	Y	1
Configuration	Area		Adayar	Adayar	Adayar		CHENNAI	Y	/ 11
Tax	Lookup Type Short Name		Ashok Nagar	Ashok Nagar	Ashok Nagar		CHENNAI	Y	/ 11

Figure 27 Delete Row

6. Modules in FOS365

The modules in Food Ordering System are accessible to the users based on their role played in the application, i.e. role as defined in the User Master.

So, the Modules as such are in turn classified further into two:

Master Pages and

Transaction Pages

Master Pages: Master Pages are the foundation or reference pages created by the User, based on which transactions are performed. Without master data, no transactions can be completed. In the below image item master is an master page and item price detail, out of stock item, today's special, item modifier etc. are transaction pages. Without items defined in the item master these transaction pages will not work.

FOS	365				search	C	ADMIN(FOS365)		
Operations	Item Master	TER 12.56 AM. It Was Never Modified .				🕂 New 📓 Save	Delete 🖉	Attachmei	nt 📄 List
۳١	Item Price Detail							0	Active
Configuration	Out Of Stock Item		Add New						
	Today's Special		Code Name	Code Regional Name	Lookup Code Short Name	Code Description	Parent Code Name	Active	
Location Configuration			Adambakkam	Adambakkam	Adambakkam		CHENNAI	Y	/ 8
	Item Modifier		Adayar	Adayar	Adayar		CHENNAI	Y	/ 1
CO Tax			Ashok Nagar	Ashok Nagar	Ashok Nagar		CHENNAI	Y	10
Configuration			Besant Nagar	Besant Nagar	Besant Nagar		CHENNAI	Y	10
• 9			Guindy	Guindy	Guindy		CHENNAI	Y	/8
Loyaity & Promos			K.K. Nagar	K.K. Nagar	K.K. Nagar		CHENNAI	Y	/8
<u> </u>			Kodambakkam	Kodambakkam	Kodambakkam		CHENNAI	Y	/ 8
660 Structural			Kotturpuram	Kotturpuram	Kotturpuram		CHENNAI	Y	18
(ô)			Madipakkam	Madipakkam	Madipakkam		CHENNAI	Y	/ 1
Configuration			Mambalam	Mambalam	Mambalam		CHENNAI	Y	10

Figure 28 Menu – Item master

6.1. Security Module

Security Module consist of User, Users Authorities Control, Audit log, Change password.



Figure 29 Menu-Security

User

User who need to login to the admin portal will be defined in user master. User's basic details are gathered here. After creating a user, the user name will be the password. The password will be sent to the users email id. User can change the password through change password.

HOME / SECURITY / USER Record Was Created By CETAS On 25-Apr-2017 04-28:39 PM. It Was Never Modified .			+ New E Save
Ceneral O Configuration Role			
User Name "	Address Line 1	User Ir	nage :
tu			
First Name *	Address Line 2		
Т			
Last Name "	Country		
U	INDIA	▼	
User Email *	State		
sowmya.r@cetastech.com	TAMIL NADU	▼ Cha	ange Remove
Contact 1	City		
	CHENNAI	¥	
Contact 2	PIN Code		

Figure 30 User master- General

								+ New	
Active									
v	2 11								
	Active								

Figure 31 User Master- Roles

Search Current Mailbox (All Unread By Date A Today FOS365 Password Details 4:29 PM	Reply Reply All Forward Tue 25-04-2017 04:29 PM FOS365 < admin@fos365.com > Password Details Password Details To sowmya.r@cetastech.com
Hi, You Can Log In with this	
Last Week	Hi,
	You Can Log In with this Password And Can Change Password After Loged In
	Your Password : tu
	This message is auto-generated, please do not reply to this email.
	Thank you, Admin Group

Figure 32 User master-Mail for new user creation

User Authorities Control

This form deals with granting privilege to access a menu/form. Roles defined in the Code Master are used here and right to menu are assigned to the selected role. Once this process is over these roles are linked to user in User master.

FOS	5365	
Operations	HOME / SECURITY / USERS AUTHORITIES CONTROL	
¥¶ Item	Select Role* SA	*
Configuration	Menu Selection	
Location Configuration	▲ ⊘ Operations	•
Tax Configuration		1
Loyalty & Promos	✓ Gotoria	
다 666 Structural	 ✓ Item Configuration ✓ Location Configuration 	l
Configuration	Configuration	
(a) Security		
Filters		

Figure 33 Users Authorities Control

If controller name is given in Menu that will be shown in application configuration.

FOS	365						search	C		2ANT)		LOCOUT
Operations	HOME / SECURI	TY / USERS	AUTHORITIES CONTROL						Œ	New	Save	🖹 List
٣١	Select Role"		SA	1	•							
Item Configuration	Menu Sele	tion				Application Configuration - Controls						Î
Location	► 🗸 Oper	ations			*	Menu Control Name	Grant Access					
Configuration	► 🗸 Item	Configuration	1			SAVE	O Hidden O Prote	ected O Allow Grant				- 11
Tax Configuration	► 🗸 Locat	ion Configura	tion									
	🕨 🗹 Tax C	onfiguration										
Loyalty & Promos	V Loyal I Coyal I Coyal	ty & Promos										
品	4 ⊘ Confi	guration										
Structural	V A	plication Cor	nfiguration									
Configuration	► 🗸 Secu	ity										
٢	► (7) Notif	cation										-

Figure 34 Users Authorities Control-Page and Contol Access

Audit Log

The purpose of the Audit Log Screen is to view the insert, update and delete action in each page, by any user in a selected period.

Select table name from the in built values in the drop down.

Select Action (Insert or Update or Delete) from the drop down box.

Select User Name, listed from the User Master.

Select from Date and To Date to run the report. Click Generate Report.



Figure 35 Audit Log

Change Password

The purpose of the Change password screen is to reset and change the current password of the user

While creating a new user, the password is sent to the user's e-mail. The User password can be reset and changed from the 'Change password' page.

Admin user has the right to change every users password, user name will be a drop down for admin user. What determines a user as an admin user? In the user master if the type of user is defined as super user that user will be admin user.

	365		search		LOCOUT
Operations	HOME / SECURITY / CHANGE PASSWORD			+ New	Save
Item Configuration		User Name * admini	×		
Location Configuration		admin CuestUser testuser			
Tax Configuration		təstusəri tu Contirm Password '			
Loyaity &					

Figure 36 Change Password-Admin User

For test of the user, by default logged in users name will be shown in user name.

• FOS	365		searc	ih Q D		LOCOUT
Operations	HOME / SECURITY / CHANCE PASSWORD Record Was Created By CETAS On 25-Apr-2017 04-28-39 PM. It Was Never Modified .				+ New	Save
Item Configuration		User Name * tu	٣			
Location		ui Password -				
Connguration		New Password *				
Configuration						

Figure 37 Change Password - Normal User

NOTE

Logged in user used in this user manual will be admin user. Hence, all the menus will be shown throughout the manual. A sample image will be shown in Figure1 for different user privileges.

6. 2. Structural Module:

Another set of master data, which are pre-requisites of other pages. Including LOV's, Menu, Company etc.



Figure 38 Structural Module

Code master

Master details for single field gets described in code master. Code master entities created initially behave as Parent Lookup codes for the Lookup codes getting created later.

Open Code master Add page in New mode

Enter Lookup Type Name and Short Name

Select Parent from the List, if applicable and add description if any.

Click Add new record; Enter appropriate values in the fields Lookup Code Name, Parent Lookup, Short name and Description.

Save record

			search Admin(Fos365)		
			🕂 New 🔛 Save 🖹 Delete 🖉 At		
	(+) Add New				
				Active	
			Lookup Code Name *		-
			Adambakkam		
			Lookup Code Regional Name		
			Short Name -		
			Description		
			Description		
			Darant Leoluun		
			Display Order		
	₩ 4 1 2 ►	H 10 T items pe			
			Active		
			Update 🖉 Cancel		

Figure 39 Code master

Delivery Person

Details of the person who is going make home delivery is captured here in delivery person page. Enter Code, Name, Mobile number, Location of the person and click save. In Delivery app, this person will be shown for the selected location.

	365		search		C		5365) LANGUAGE	LOGOUT
Operations	HOME / STRUCTURAL / DELIVERY PERSON Becord Was Created by CETAS On 28-Feb-2017 10464-9 AM. It Was Never Modified.			+ New	Save	Delete	🖉 Attachment	🖹 List
۳1		Delivery Person Code'						
Item Configuration		DOB1						
-		Delivery Person Name'						
Location		DelieryBoy1						
Configuration		Mobile No."						
-0		9999999999						
Tax Configuration		Email'						
-		arul@gmail.com						
U Loyalty &		Address						
Promos								
Structural								
(0)		Pincode'						
Configuration		600018						
۲		City						
Security		CHENNAI 🔻						
Ţ		Location Id*						
Filters		Guindy *						
Reports								

Figure 40 Delivery Person
Profile

The purpose of this page is to have data security throughout the application. For example, items are defined for multiple companies; items of one company should not be shown in another company. That will be attained through this page.

POS	5365		search		C		S365)		LOCOUT
Operations	HOME / STRUCTURAL / PROFILE Record Was Created By CETAS On 23-Feb-2017/1132.56 AM. It Was Never Modified .			+ New	Save	Delete	0	ttachment	📄 List
		Profile Type * User Profile Name * MyCompany							
Configuration		Filter My Company Profile Filter Profile Desc My Company							

Figure 41 Profile

Menu

Purpose of menu is to decide which page will be shown under which main menu.

Enter Menu name, Display name (which will be displayed in the application), Menu Type (displayed as link or a menu), Parent (under which main menu this page will be shown)

Menu URL (landing page with the click of page link)

For a menu to be shown under a main menu, that page should be added in menu as shown in the below screen as well as rights should be given to the role in User Authorities Control.

• FOS	365				search	Q	ADMIN(FOS365)		LOCOUT
Operations	HOME / STRUCTURAL / MENU Record Was Created By CETAS On 23-Feb-201711.32.56 AM. It Was	Never Modified .			+ New E	Save [Delete 🖉 A	ttachment	E List
٣١	Application Configuration							A	ctive
Item Configuration	Menu Name "	Application Configuration	⊕ A	dd New					
	Menu Display Name'	Application Configuration	Cont	rol Name	Control Display Name	Active	Control Type		
Location Configuration	Menu Type	link	butto	onSave	SAVE	Y	button	/ D	arms 🕐
Tax	Parent	Configuration *			iu • Items per page			1 TOTAL	
Configuration	Menu URL	ApplicationConfiguration/Detail/0							
Loyalty &	Table Name	ApplicationConfiguration 🔻							
Promos	Action Name	detail 🔻							
5 5 Structural	Menu Display Order *	10							
Configuration	Menu Tooltip	Application Configuration							

Figure 42 Menu

Audit

This is the master page to define the Insert, Update & Delete Events for each page.

For example, we define the 'Insert'- event name for 'User Master' in this page

Open Audit in New Mode;

Give a suitable audit name and description, select table name, and action (Insert or Update or Delete) which comes from code master.

Active Check box, by default remains checked i.e. In Active state.

Click Save to Save entry.

After saving this audit this will reflect in audit log, where there is an insert in user master.

FOS	365				search	C		5) LANGUA	
Operations	HOME / STRUCTURAL / AUDIT Record Was Created By CETAS On 23-Feb-2017 11.32:56 AM	A. It Was Never Modified .			(+) New	Save	Delete	🖉 Attachme	ıt 📄 List
۳۱	Audit							Q	Active
Item Configuration	Audit Name *	UserMaster Insert Audit		Add New					
Location	Audit Desc	When new records are created in UserMaster audit log will be generated		Fields UserName	Field Condition			Active Y	/ 11
Configuration	Table Name *		4	UserEmail				Y	/ 1
-0 	Table Northe	UserMaster	•	UserMobileNo				Y	/ 11
Configuration	Record Action *	Insert	•	H I F H 10 T items per page				1-3 0	r 3 items 🖒
Loyalty & Promos	Condition		¥						

Figure 43 Audit

Company

The purpose of this menu is to create a New Company entity. The details of the same is gathered under two sub heads: General, Configurations tabs.

<u>General:</u> Open Company Setup in New mode using the Add button at the top right from the List Page or the View Page.

Enter the name, short name, Address of the company; City, State and Country as listed from the Lookup Master.

<u>Configuration</u>: In Configuration tab, enter delivery distance threshold, reservation cancel threshold, reservation threshold, max day of reservation.

The page remains Active, as in any other Master page.

Click Save.

95365		search	Q		5) LANGUAGE	LOCOUT
HOME / STRUCTURAL / COMPANY Record Was Created By CETAS On 25-Feb 2017 1112-A1 AM. It Was Last Modified By CETAS On 28-Feb 2017 0132-A3 PM.		+ New	Save 🗄	Delete 🧉	🖉 Attachment	📄 List
Ceneral 🛛 Configurations					0	Active
Name "	Phone no 01 *		Company Logo			*
FOS365	42850231					- 1
Short Name	Phone no 02					- 1
F0S365						
Tenancy Name '	Fax					
FOS365						
Address "	Email					
CHENNAI			Change	Remove		
	WebSite					
Country ' State '	ISD code -					
INDIA TAMIL NADU	31					
City' Discode '						
						-
				@ 2017	CETAE Information T	antendaria Dat

Figure 44 Company - General



Figure 45 company-insert logo

FOS	3365	search		C			LOCOUT
Operations	HOME / STRUCTURAL / COMPANY Record Was Created by CETAS on 23-Feb-2007 T01241 AM it Was Last Hoddled by CETAS On 28-Feb-2007 013243 FM		+ New	Save	Delete	🖉 Attachment	List
٣١	Central Configurations @					0	Active
Item Configuration	Delivery Distance Threshold						
Location	25 Reservation Cancel Threshold						
Configuration	2						
Tax Configuration	Resentation Threshold 2						
Loyalty &	Max Day Of Reservation 7						
Promos	'Need Captcha?						

Figure 46 Company Configuration

Dynamic Field:

Dynamic Fields help in adding additional fields to all other pages.

All the master and transaction pages have the feature of adding additional field in FOS365.

FOS	365				search Q	ADMIN(FOS365)		LOCOUT
Operations	HOME / STRUCT	URAL / DYNAMIC FIELDS					+ New	⊐¶ Save
۳I	Table Name *	ItemMaster	×					
Item Configuration	Add New							
	Column Nan	1e	Label	Туре	Max Length	Scale		
Location Configuration	AddIColl		Item alt name	text	10	0		ΰ
- Co								
Configuration								

Figure 47 Dynamic field

FOS	365		search	Q	ADMIN(FOS36	5) LANGUAGE	LOCOUT
Operations	HOME / ITEM CONFIGURATION / ITEM MASTER			+ New	🖹 Save 🏼	Attachment	List
۳ſ	Item Master 🤗 Meal Of The Day					0	Active
Item Configuration	Item Name '	Recipe *	Item Detail Image				A
Location	Item Code '	Veg Non-Veg					
Configuration			•				
Tax	Item Description	Nutrition	Select image				
Configuration			Is Comboltem	ŕ			
Loyalty & Promos	Item Category *		6				*
去	· · · · · · · · · · · · · · · · · · ·	Ingredients	Show InM	lenu	•	SKU Flag	
Structural	Item Sub Category *		Item alt name			_	- 1
Configuration	Cuisine		//				
A	▼						

Figure 48 Additional field in item master

Translation

User can add new languages to the application through this translation page. The language in the translation will be loaded from code master. In code master user need to define the language and lookup Code Short Name should be given correctly.

PIDS	365			search	Q	ADMIN(FOS365)		LOCOUT
Operations	HOME / STRUCTURAL / CODE MASTER Record Was Created By CETAS On 23-Feb-2017 113256 AM. It Was Never Modified.				+ New E Save	Delete 🖉 At	tachment	🖹 List
Item Configuration	Code Master Lookup Type Name *	Add New					0	Active
	Language	Code Name	Code Regional Name	Lookup Code Short Name	Code Description	Parent Code Name	Active	
Location	Lookup Type Regional Name	Arabic		ar	mm		Y	/ 11
comgaration		English		en	English		Y	/ 11
Tax	Lookup Type Short Name	Hindi		hi	??????		Y	/ 11
Configuration	Language	Malayalam		ml			Y	/ 11
9	Lookup Type Desc	Tamil		ta	mm		Y	/ 11
Loyalty & Promos	List of languages Parent Lookup Type Name	HelbH	10 🔻 items per page			1	1 - 5 of 5 it	ems 🖒
۵ ۵ Structural	· · · · · · · · · · · · · · · · · · ·							

Figure 49 Translate

If a language is used in the application, the translated label names will be shown in the translation page as shown below.

🕩 FOS3	365				search			LOCOUT
Operations	HOME / STRUCTURAL / TRANSLATIO	N				(+) New [🛱 Save 📑	Delete
۳I	Language ' Malayala	m ×	•					
Item Configuration	Translation '							
	Key In English		~	Translated Text		~		
Configuration	Malayalam			മലയാളം			/ 11	
-	Company Id			കമ്പനി ഐഡി			/ 11	
Tax Configuration	Active Flag			സജീവ ക്ലാഗ്			/ 1	
1 1	Addi Col 1			ജവഹര്ലാല് നിര 1			/ 1	
Loyalty &	Addi Col 2			ജവഹര്ലാല് നിര 2			/ 1	
Promos	Addi Col 3			ജവഹര്ലാല് നിര 3			/ 11	
品	Addl Col 4			ജവഹര്ലാല് നിര 4			/ 1	
structural	Addi Col 5			ജവഹര്ലാല് നിര 5			/ 1	
Configuration	Addi Col 6			ജവഹര്ലാല് നിര 6			/ 🗊	
A	Addi Col 7			ജവഹര്ലാല് നിര 7			/ 11	
()		_				3 37	-4100 3	* T

Figure 50 Language Translated

FOS	365				search	
Operations	HOME / STRUCTURAL /	TRANSLATION				+ New 🕅 Save 📑 Delete
۳۱	Language *	Hindi	× *			
Item	Translation *					
Configuration	Add New					
	Key In English		~	Translated Text		~
Configuration	Hindi			हिन्दी		/ 11
Tax	H A I P H	10 Titems per page				1-1 of 1 items 🕻
Configuration						

Figure 51 Language not used in the application

Label

F05365 search # HOME / STRUCTURAL / LABEL \$ 🕂 New 📲 Save LabelType * Class Name ' ٠ UI ۳ ۳**۲** Item ItemMaster Add New Property Name Label Text • Location Configurati Show In Menu Flag ShowInMenuFlag / 🗊 SKU Flag for inventory check Combo Item Flag SKUFlag / 🗊 Tax ComboltemFlag / 🗊 ItemModifierId Item Modifier Id / î Loyalty & Promos ExtraPriceFlag Extra Price Flag / 🗊 ModifierDtlltemNa Modifier Dtl Item Name / 🗊 ModifierDtlld Modifier Dtl Id / 🗊 OptionGroup Option Group / 1 (O) Infigurati Option Group Lookup Code Id OptionGroupLookupCodeld / 🗊 Maximum Qty MaxQty / 🗊) Security H 4 1 2 3 4 5 6 7 8 9 F H **T** Filters 2017 CETAS Information Technol ogy Pvt.

Labels given in each page can be modified using this page.

Figure 52 Label

05365			sei	arch	C		S365) LANGUAGE	LOCOUT
HOME / ITEM CONFIGURATION / ITEM MASTER Record Was Created By CETAS On 23-Feb-2017 114-441 AM. It: Was Last Modified By CETAS On 25-Apr-20	17 12:54-20 PM.			+ New	Save	Delete	Attachment	🖹 List
Item Master 🥥 Meal Of The Day								Active
Item Name *	Recipe *			Item Detail Image				A
Andra Murukku	eg	Non-Veg		100				
Item Code *	Spiciness			1000	12			
VEC044	No Spice		•	5.5-				
Item Description	Nutrition			Change Re	move			- 11
				Is Comboltem				- 11
								v
Item Category *			1.					_
SWEET & SAVOURIES	Ingredients							- 11
Item Sub Category *				Show Inm	enu	SKU Hag	for inventory check	- 11
220				Item alt name				
Cuisine			1.					
South Indian 🔻								
Tax Code '								•

Figure 53 Label change in respective page

Currency

The Currency master defines the various currency(s) the used in the application.

Currency Code: Enter a code. Enter alphabet, number, and special characters.

Currency Name: Enter a Currency Name.

Major: Name the major portion of the currency.

Minor: Name the minor portion of the currency.

Symbol: Enter the Symbol of the currency.

Decimal Place: Enter a Decimal Place. Only accepts numeric value.

Save details.

PES	5365			search		C		3365)		LOCOUT
Operations	HOME / STRUCTURAL / CURRENCY Record Was Created By CETAS On 23-Feb-20171132-57 AM. It Was Never Modified .				+ New	Save	Delete	🖉 Att	tachment	📄 List
٣١	Currency Record was created by CETAS on 23-Feb-2017 11:12:57 AM. It was never modified .								Ø A	ctive
Item Configuration		Currency Code								
		INR Currency Name								
Configuration		INDIAN RUPEE								
- O Tax		Major*	Minor*							
Configuration		RUPEE	PAISE							
Loyalty &		Symbol इ	Decimal Place	2						
Promos										

Figure 54 Currency

Upload

Upload bunch of data with ease, by selecting the correct excel format. Fill the excel given below and upload the excel which can be seen in the respective page.

	FOS	365		search	C		365)		LOGOUT						
	R	HOME / STRUCTURAL / UPLOAD													
Op	erations	Upload Files													
	41	Landle Carls Landbarder Brandbarder	I continue Timoine			Taultantas	CarrierTaultertau	Ouder Transform	de Tau						
	ltern	Lookopcode LocationMaster IternMaster	Location Timing	Item-Meal of the	Day VAI	Idxividster	ServiceTaxMaster	ordeniypeser	vicerax						
Conf	iguration														
Configuration Configuration															
				I	ligur	e 55 L	Jpload								
	A	в	С	P	Figur	e 55 L	Jpload G	н		J	K		м	N	(🔺
1 1	A temCor •	B ItemName v	C Category •	D SubCategory Y	E VNFL -	F Nutritik •	<i>Ipload</i> G Ingrediants -	H Cuisine	 ▼ TaxCode ▼	J Spicine •	K ItemDescription	L ActiveFI; ▼	М	N	(
1 2	A temCor ▼ ™001	B ItemIlame V Non Veg Lemon Coriander Thick Soup -	C Category ▼ Soup	D SubCategory - Soup	E VNFL - V	F Nutritik •	G G Ingrediants	H Cuisine Chinese	I ▼ TaxCode ▼ No VAT	J Spicine - Mild	K ItemDescription	L ActiveFk ▼ Y	М	N	
1 1 2 1 3 1	A temCor - 7M001 7M002	B ItemName Non Veg Lemon Coriander Thick Soup - Non Veg Lemon Coriander Thick Soup -Prawn	C Category ▼ Soup Soup	D SubCategory - Soup Soup	Figur E VNFL - V	F Nutritik •	G G Ingrediants -	H Cuisine Chinese Chinese	▼ TaxCode ▼ No VAT No VAT	J Spicine ¥ Mild Mild	K ItemDescription	L ActiveFk ▼ Y Y	М	N	
1 1 2 1 3 1	A temCor • 70001 70002 70003	B Non Veg Lemon Coriander Thick Soup - Non Veg Lemon Coriander Thick Soup -Prawn Non Veg Lemon Coriander Thick Soup -Mixed	C Category ▼ Soup Soup Soup	D SubCategory - Soup Soup Soup	Figur E VNIFL - V V V	e 55 L F Nutritik •	G G Ingrediants	H Cuisine Chinese Chinese Chinese	V TaxCode V No VAT No VAT No VAT	J Spicine V Mild Mild Mild	K ItemDescription	L ActiveFk ~ Y Y Y	М	N	
1 I 2 П 3 П 4 П 5 П	A TM001 TM002 TM003 TM004	B TeonName Non Veg Lemon Coriander Thick Soup - Non Veg Lemon Coriander Thick Soup -Prawn Non Veg Lemon Coriander Thick Soup -Mixed Veg Sweet Corn Soup	C Category ✓ Soup Soup Soup Soup	D Soup Soup Soup Soup Soup	Figur E VNFL - V V V V V	F Nutritik •	G G Ingrediants -	H Cuisine Chinese Chinese Chinese Chinese	V TaxCode V No VAT No VAT No VAT No VAT	J Spicine Mild Mild Mild Mild	K ItemDescription	L ActiveFk ~ Y Y Y Y	М	N	
1 1 2 1 3 1 4 1 5 1 6 1	A TM001 TM002 TM003 TM004 TM005	B ItemName Non Veg Lemon Coriander Thick Soup - Non Veg Lemon Coriander Thick Soup -Prawn Non Veg Lemon Coriander Thick Soup -Mixed Veg Clear Soup	C Category 7 Soup Soup Soup Soup Soup	D SubCategory - Soup Soup Soup Soup Soup	Figur E VNFL - V V V V V V	F Nutriti	G G Ingrediants -	H Cuisine Chinese Chinese Chinese Chinese Chinese	TaxCode No VAT No VAT No VAT No VAT No VAT	J Spicine Mild Mild Mild Mild Mild	K ItemDescription	L ActiveFk ~ Y Y Y Y Y	М	N	
1 1 2 1 3 1 4 1 5 1 6 1 7 1	A TM001 TM002 TM003 TM004 TM005 TM006	B Tentiane Non Veg Lemon Coriander Thick Soup - Non Veg Lemon Coriander Thick Soup - Non Veg Lemon Coriander Thick Soup - Mixed Veg Sweet Com Soup Veg Clear Soup Veg Noodle Soup	C Category ✓ Soup Soup Soup Soup Soup Soup	D SubCategory - Soup Soup Soup Soup Soup Soup	Figur E VNFL - V V V V V V V	F Nutritik •	G G Ingrediants	H Cuisine Chinese Chinese Chinese Chinese Chinese	V TaxCode V No VAT No VAT No VAT No VAT No VAT No VAT	J Spicine Mild Mild Mild Mild Mild Mild	K ItemDescription	ActiveFli Y Y Y Y Y Y Y Y Y Y Y	Μ	N	
1 1 2 1 3 1 4 1 5 1 6 1 7 1 8 1	A TM001 TM002 TM003 TM004 TM005 TM006 TM007	B ItemName Veg Lemon Coriander Thick Soup - Non Veg Lemon Coriander Thick Soup - Prawn Non Veg Lemon Coriander Thick Soup - Mixed Veg Sweat Com Soup Veg Clear Soup Veg Noodle Soup Veg Hot and Sour Soup	C Category - Soup Soup Soup Soup Soup Soup Soup	D SubCategon - Soup Soup Soup Soup Soup Soup Soup Soup	E VNFL ~ V V V V V V V V V V V V V	F Nutritik •	G G Ingrediants -	H Cuisine Chinese Chinese Chinese Chinese Chinese Chinese	TaxCode TaxCode No VAT No VAT	J Spicine Mild Mild Mild Mild Mild Mild Mild Mild	K ItemDescription	L ActiveFi ~ Y Y Y Y Y Y	М	N	
1 1 2 1 3 1 4 1 5 1 6 1 7 1 8 1 9 1	A temCot M001M002M003M004M005M006M007M008	B TeenHame B Non Veg Lemon Coriander Thick Soup - Prawn Non Veg Lemon Coriander Thick Soup - Mixed Veg Clear Soup Veg Noodle Soup Veg Hot and Sour Soup Veg Manchow Soup	C Category - Soup Soup Soup Soup Soup Soup Soup	F Soup Soup Soup Soup Soup Soup Soup Soup	E VNFK - V V V V V V V V V V V V V V	F Nutritik •	G Ingrediants •	H Chinese Chinese Chinese Chinese Chinese Chinese Chinese Chinese	I ▼ TaxCode ▼ No VAT	J Spicine Mild Mild Mild Mild Mild Mild Mild Mild	K ItemDescription	L Y Y Y Y Y Y Y Y Y Y Y	М	N	
1 1 2 1 3 1 4 1 5 1 6 1 7 1 8 1 9 1 10 1	A temCor M001 M002 M003 M004 M005 M006 M007 M008 M009	B Non Veg Lemon Coriander Thick Soup - Non Veg Lemon Coriander Thick Soup - Non Veg Lemon Coriander Thick Soup - Mixed Veg Sweet Corn Soup Veg Sweet Corn Soup Veg Noodle Soup Veg Hot and Sour Soup Veg Manchow Soup Veg Lemon Coriander Thick Soup	C Category V Soup Soup Soup Soup Soup Soup Soup Soup Soup	P Soup Soup Soup Soup Soup Soup Soup Soup	E VNFK - V V V V V V V V V V V V V V V V V V	F Nutriti	G Ingrediants	H Cuisine Chinese Chinese Chinese Chinese Chinese Chinese Chinese Chinese	I No VAT	J Spicine Mild Mild Mild Mild Mild Mild Mild Mild Mild Mild	K ItemDescription	ActiveFi * Y Y Y Y Y Y Y Y Y Y	M	N	
1 1 2 1 3 1 4 1 5 1 6 1 7 1 8 1 9 1 10 1 11 1	A temCor 7M001 7M002 7M003 7M004 7M005 7M006 7M006 7M006 7M008 7M009 7M009 7M0010	B ItemName Veg Lemon Coriander Thick Soup - Non Veg Lemon Coriander Thick Soup - Prawn Non Veg Lemon Coriander Thick Soup - Veg Clear Soup Veg Noodle Soup Veg Noodle Soup Veg Manchow Soup Veg Lemon Coriander Thick Soup Veg Lemon Coriander Thick Soup Veg Lemon Pepper Soup	C Category - Soup Soup Soup Soup Soup Soup Soup Soup	P SubCategory ~ Soup Soup Soup Soup Soup Soup Soup Soup	E VNFL V V V V V V V V V V V V V V	e 55 U F Nutriti -	G Ingrediants •	H Cuisine Chinese Chinese Chinese Chinese Chinese Chinese Chinese	I No VAT	J Spicine × Mild Mild Mild Mild Mild Mild Mild Mild Mild Mild	K ItemDescription	L Y Y Y Y Y Y Y Y Y Y Y	M	N	
1 1 2 1 3 1 4 1 5 1 6 1 7 1 8 1 9 1 10 1 11 1 12 1	A temCor ~ M001 M002 M003 M004 M005 M006 M007 M008 M009 M010 M010 M010	B Itentiane Non Veg Lemon Coriander Thick Soup - Prawn Non Veg Lemon Coriander Thick Soup - Prawn Non Veg Lemon Coriander Thick Soup - Mixed Veg Sweet Corn Soup Veg Clear Soup Veg Noodle Soup Veg Noodle Soup Veg Hot and Soup Veg Lemon Peoper Soup Veg Lemon Peoper Soup Veg Four Treasure Soup	C Category ~ Soup Soup Soup Soup Soup Soup Soup Soup Soup Soup Soup	D Soup Soup Soup Soup Soup Soup Soup Soup	E VNFL - V V V V V V V V V V V V V V V V	e 55 U F Nutriti -	G Ingrediants	H Cuisine Chinese Chinese Chinese Chinese Chinese Chinese Chinese Chinese	I No VAT	J Spicine × Mild Mild Mild Mild Mild Mild Mild Mild	K ItemDescription	ActiveFi * Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y	М	N 	
1 II 2 II 3 II 4 II 5 II 6 II 7 II 8 II 9 II 10 II 11 II 12 II 13 II	A temCor M001 M002 M003 M004 M005 M006 M007 M008 M009 M009 M010 M011 M012 M012	B ItemName Veg Lemon Coriander Thick Soup - Non Veg Lemon Coriander Thick Soup - Prawn Non Veg Lemon Coriander Thick Soup - Veg Sweet Com Soup Veg Noodle Soup Veg Noodle Soup Veg Hot and Sour Soup Veg Hot and Sour Soup Veg Lemon Coriander Thick Soup Veg Lemon Pepper Soup Veg Lemon Pepper Soup Veg Four Treasure Soup Chicken Sweet Corn Soup	C Category ~ Soup Soup Soup Soup Soup Soup Soup Soup	D Soup Soup Soup Soup Soup Soup Soup Soup	E VNFL - V V V V V V V V V V V V V V V V V V V	e 55 U F Nutriti -	G Ingrediants	H Cuisine Chinese Chinese Chinese Chinese Chinese Chinese Chinese Chinese Chinese	I TaxCode No VAT	J Spicine V Mild Mild Mild Mild Mild Mild Mild Mild	K ItemDescription	ActiveFi * Y Y Y Y Y Y Y Y Y Y Y Y	M	N	
1 II 2 II 3 II 4 II 5 II 6 II 7 II 8 II 9 II 10 II 11 II 12 II 13 II 14 II	A temCor M001 M002 M003 M005 M005 M006 M007 M008 M009 M011 M012 M013	B ItentIane Iten	C Category ~ Soup Soup Soup Soup Soup Soup Soup Soup	F Soup Soup Soup Soup Soup Soup Soup Soup	Figur VNFL - V V V V V V V V V V V V V V V N N	e 55 U F Nutritik •	G Ingrediants •	H Cuisine Chinese Chinese Chinese Chinese Chinese Chinese Chinese Chinese Chinese	I No VAT No VAT	J Spicine ~ Mild Mild Mild Mild Mild Mild Mild Mild	K ItemDescription	L Y	M	N	

Figure 56 Master excel for Item master

Once excel is saved with data, in this example bunch of items it can be uploaded in the item master in Upload files page. For items to get properly uploaded data given should be correct or else message will be shown to the user. If data saved in excel is correct, record will be saved to item master.

FOS	5365			search	
ę	HOME / STRUCTURAL / UPLOAD				
Operations	Upload Files				
۳I	LookUpCode LocationMaster ItemMaster Location	on Timing Item-Meal of the Day VATTaxMaster	ServiceTaxMaster OrderTypeServiceTax		
Configuration					
#P	💿 Open 🔌			×	
Location	← → • ↑ <mark>.</mark> «	FOS 365 > MASTER EXCEL	✓ Ö Search MASTER EXCEL	م	
Configuration	Organize 👻 New f	older	III 🕶 🔲	0	
-0 -0	💪 OneDrive	^ Name	Date modified Type		
Configuration	This PC	Item_Location_MelasOfTheDay	30-03-2017 04:48 Microsoft	Excel 97	
-	Derkton	itemMaster	26-04-2017 06:27 Microsoft	Excel 97	
P	Desktop (ItemPrice_LocationWise	30-03-2017 04:54 Microsoft	Excel 97	
Loyalty &	Documents	E LocationMaster	29-11-2016 05:23 Microsoft	Excel 97	
Promos	- Downloads	E LocationTiming	21-09-2016 04:48 Microsoft	Excel 97	
-	b Music	E LookupCodeMaster	29-03-2017 03:35 Microsoft	Excel 97	
_ 666	E Pictures	OrderTypeService	19-07-2016 12:48 Microsoft	Excel 97	
Structural	🙀 Videos	BerviceTaxMaster	29-11-2016 05:47 Microsoft	Excel 97	
(ð)	🏪 Local Disk (C:)	國 VATTaxMaster	29-11-2016 05:26 Microsoft	Excel 97	
Configuration	New Volume (D:	v <		>	
(b)	Fi	le name: ItemMaster	✓ All Files	~	
Security			Open 🔫 Cano	celi	

Figure 57 Item Upload



Figure 58 Alert for Wrong data

NOTE

Records can be inserted individually in all master pages; New will render a new page with empty fields, after entering values click Save to get the record saved. If multiple records are there to insert Upload can also be used.

6.3. Item Configuration



Figure 59 Item Configuration Module

Item Master

Item Master: Master to define items for a location. Enter item name, code, category, sub category, tax, and recipe in item master.

In meal of the day, check the location where this item will be available.

Tax code: The group will be defined in the code master, this code will be used in VAT Tax to define the percentage of tax and the same is called in the item master. Based on the tax given in the VAT Tax the value will be calculated.

Click New for a fresh page and key in mandatory fields and click save to create a new record.

Default item: In the grid of the user master select the Raw material and then enter the serving size and UOM. This will be shown as default items for the selected combo as shown in the figure:

Basic Deta Jogeshwa	ils ri 25 Serve 25/October/2017	Quick Cart
Proceed Ahead	Mini Meal Rs. 100.000 Per Head x 25 Person = Rs. Sweets ✓ Gulab Jamun x 40 Nos	2,500.00

Figure 60 Default item

[NOTE: In Item is combo is selected: in the grid need to select it as dish to show the default item. For individual items if the quantity need to be shown then select raw material.]

From the list page, click item name to edit a record.

• • <u>F</u>	Item Master List			search 🔿 💽	₩ ×	LOGOU
Operations	Item Name ~	Item Category	~	Item Sub Category	~	📄 List
Ψſ	Andra Murukku	SWEET & SAVOURIES		SWEET/SAVOURIES		Active
 Item	Appam	MAIN FOOD		BREAD / IDLY / VADA / DOSA / COMBO		A
Configuratio	Baby Corn Golden Fry	STARTER		APPETIZERS		
	Badam Halwa	SWEET & SAVOURIES		SWEET/SAVOURIES		
Configuratio	Biriyani	MAIN FOOD		STEAMED RICE / PULAO / BIRIYANI		
5	Bombay Halwa	SWEET & SAVOURIES		SWEET/SAVOURIES		
Tax Configuratic	Butter Murukku	SWEET & SAVOURIES		SWEET/SAVOURIES		
al	Butter Naan	MAIN FOOD		MAIN FOOD		
Loyaity &	Cauliflower Masala Dosa	MAIN FOOD		BREAD / IDLY / VADA / DOSA / COMBO		× .
Promos	Cham Cham	SWEET & SAVOURIES		SWEET/SAVOURIES		
6 5 Structural	H 4 1 2 3 4 5 F H	10	 items per 	r page 1 - 10 of 67	7 items 🖒	

Figure 61 Item master - List page

Shown below is the detail page of item master.

• F05365				se	earch	С		365) LANGUAGE	LOCOUT
Contractions / ITEM CONFIGURATION / ITEM MASTER Record Was Created By CETAS On 23-Feb-2017 11:4-41 AM. It Was La	ast Modified By CETAS On 25-Apr-2017 1	12.5%20 PM.			+ New	Save	Delete	🖉 Attachment	📰 List
Item Master 🥥 Meal Of The Day									Active
Item Item Name *		Recipe *			Item Detail Image				
Configuration Andra Murukku		e Veg	Non-Veg		100				- 11
Item Code *		Spiciness			1000	12			- 1
Configuration VEC044		No Spice		•	5.S-				
Item Description		Nutrition			Change Re	move			- 1
Tax Configuration					Is Comboltem				
41	4								Ŧ
Loyalty & Item Category *				11					
Promos SWEET & SAVOURIES	•	Ingredients			Show Ink	0011	SKII Flag	for inventory check	- 11
Item Sub Category '							V one may	ion interneory encent	
Structural 220	•				Item alt name				- 1
O Cuisine				11					
South Indian	•								
Tax Code *									
NOVAT	-								•
T									
Hiters							© 20	17 CETAS Information Te	chnology Pvt.

Figure 62 Item Master

FOS	5365		search	
Operations	HOME / ITEM CONFIGURATION / ITEM MASTER Record Was Created By CETAS On 23-Feb-2017 11.44-41 AM. It Was Lass	t Modified By CETAS On 25-Apr-2017 12:54-20 PM.	+ New	Save Delete 🖉 Attachment 📰 List
۳۱	Item Master Meal Of The Day 🔗			Active
Item Configuration		BreakFast	Lunch	Dinner
Location	Guindy			
Configuration	Adayar	8	8	×
5	T.Nagar			
Tax Configuration				

Figure 63 Item master - Meal of the Day

Item Price Detail

Search by location, the value will show the saved locations

Search by item, the value will show the saved items.

If the search by is selected with item, all the items will be shown in the value dropdown.

click on this edit button to edit the record in the grid, end date and display order fields alone can be modified in item price detail.

If a new line is added for the same item, end date will be automatically updated and this record will be inactive.

Tax will be calculated in customer portal only if the VAT applicable is checked. If Tax included is checked then the price of each item is inclusive of tax.

				search	C			
							🗈 Export 📑 U	
(Insert			Item Price Detail Location Wise		×			
			Item Name *	Tiramisu	•			
	Since searched		Location	Adayar				
	location drop	150 🕑	Amount *		250			
	disabled with the		VAT Applicable 2	Tay Included 2 Is Best Seller?				
	selected location in value		VAI Applicable :					
			Start Date *	Fri, Apr 28, 2017				
			End Date					
			New Item Valid Days					
			Display Order					
			Active					.
				Update () Cancel			
						© 2017 C	ETAS Information Tec	hnology Pvt.

Figure 64 Item price detail- search by location

		search			LOCOUT
				e 🗟 Export 📑	Upload
(Insert					
Tax 🗸	Item Price Detail Item Wise	Appam	×		
	Location *	Adayar	•		
Adayer Since searched by item, the item	Amount *		60		
Guindy drop down will 25-02-201 be disabled with the selected item 09-03-201	VAT Applicable ? VAT Applicable ? Ta	Included ? Is Best Seller?			
H 4 1 Page 1 of 1 + in value	Start Date '	Fri, Apr 28, 2017			ns Ó
	End Date		m		
	New Item Valid Days				
	Display Order				_
	Active				
		 ⊘ Update (Cancel © 2017 CE		inology Pvt.

Figure 65 Item price detail- Search by item

🖺 Save	Export	🖺 Up	load
1			1
2			1

Figure 66 Item price detail

1 Upload: Enter master excel and upload the same here in the item price detail. All the columns shown in the excel are mandatory fields, all the columns should have value.

	A	В	С	D	E	F	G	H	1	J
1	ItemName	LocationName	TaxIncludFlag	Amount	EffStartDate	EffEndDate	NewItemValidDays	BestSellerFlag	VATApplicable	DisplayOrder
2	Non Veg Lemon Coriander Thick Soup -Chicken	Chowman-Ballygunge	Y	152	30-03-2017		30	Y	Y	0
3	Non Veg Lemon Coriander Thick Soup -Prawn	Chowman-Ballygunge	Y	162	30-03-2017		30	Y	Y	0
4	Non Veg Lemon Coriander Thick Soup -Mixed	Chowman-Ballygunge	Y	177	30-03-2017		30	Y	Y	0
-5	Veg Sweet Corn Soup	Chowman-Ballygunge	Y	137	30-03-2017		30	Y	Y	0
6	Veg Clear Soup	Chowman-Ballygunge	Y	137	30-03-2017		30	Y	Y	0
7	Veg Noodle Soup	Chowman-Ballygunge	Y	142	30-03-2017		30	Y	Y	0
8	Veg Hot and Sour Soup	Chowman-Ballygunge	Y	142	30-03-2017		30	Y	Y	0
	Veg flot and obtil obtil	chowinan-banygarige		144	50 05 2011		50			

Figure 67 Master excel for Item price detail

2 Save: If the values are available in the master pages, (items already saved in item master, and location already defined). The price will be uploaded and click save.

• F 053	365							search	C		55) LANGUA		► UT
	HOME / ITEM CONFIGURATION / ITEM PRIC	E DETAIL											
٣٩	Search By Location		v	Value	Guindy		٣	Reset					
Item Configuration	Location Wise Details - Guindy									🖺 Sav	e 🖹 Export	Upload	-
	 Insert 												
Location Configuration	itemName ~	Amount ~	Tax ~ Included	Start Date 🗸	End Date 🗸 🗸	New Show ~ (Days)	Best Seller 🗸 🗸	VAT ~ Applicable	Display ~ Order	Active ~			
R	Andra Murukku	30	Ø	23-02-2017		30		Ø	0	2	1	*	
Tax	Appam	75		23-02-2017		30	ø	ø	0	۲	1		
Comiguration	Baby Corn Golden Fry	155	×.	23-02-2017		30	V	¥.	2	2	1		
Loyalty &	Badam Halwa	30	×.	23-02-2017		30		ø	0	2	1		
Promos	Biriyani	110	1	23-02-2017		30		¢.	0		1		
6	Bombay Halwa	30	×.	23-02-2017		30		¢.	0	2	1		
Structural	Butter Murukku	30	×.	23-02-2017		30		×.	0	Ø	1		
()	Butter Naan	42	ø	23-02-2017		30		d.	0	۲	1		1
Conniguration	Cauliflower Masala Dosa	80	×.	23-02-2017		30	1	×.	0	2	1		
(i) Security	Cham Cham	70	2	77.02.2017		10		Ø	0	2			Ŧ

Figure 68 Item price detail after upload and save

Out of Stock

Select the effective date, item name to specify the item is out of stock for a given location and time. After selecting, the above said fields click Block to confirm the items are out of stock. Items can be blocked for all the locations or time or to selective location, by clicking partial.

If they are available in the later point of time then click Remove.

If the items are blocked those will not be shown to the customer to order.

If the restriction is removed then the items will be shown.

In the below figure60 Item 'Appam' is blocked for the location Adayar, for breakfast, lunch, and dinner. Subsequent figure61 does not show the blocked item in adayar location, and figure62 shows the item because the selected location is Guindy.

List page of Out of stock item:

♠ FOS	365								search		C	0		#	P
	andanda serena	Out Of Stock Item List						×		ADMIN(FO	S365) L	ANGUAGE	LOGOUT		
Operations	HOME / ITEM CONFIGURATION / OUT OF STO	Out Of Stock No	· · ·	Effective Date	~	Item Name	~	Active Flag 🗸 🗸	Stock Status	~		+ New	Q Attac	chment	🚊 List
Ψ¶	Item Master	1		08-03-2017		Cham Cham		Active	Block					0	Active Flag
Item		2		27-04-2017		Appam		Active	Block						
Configuration		H 4 1 >	M		10 🔻 ite	ms per page			1 - 2 of 2 items	Ċ					
Location	Mea	Of the Day'		🔍 All 🔍 Parti	al										
Configuration	Loca	tion*		🔍 All 🔍 Parti	al										
Tax Configuration			Block				Remove	P							

Figure 69 List Page-Out of stock item

Detail page of Out of stock item:

	3 65			search		Q) I(FOS365)		
Operations	HOME / ITEM CONFIGURATION / OUT OF STOCK ITEM					(+) Ne	w @	Attachment	List
٣1	Out Of Stock Item							Ø	Active Flag
Item Configuration		Effective Date '	Item Name"						
	Mari Office Part	27-04-2017	Appam		•				
Location Configuration	Mear Of the Day	III O partial	BreakFast						
Tax			DinnerLunch						
Configuration	Location'	O All ® Partial	Cuindy						
Loyalty & Promos			 Adayar T.Nagar 						
Structural		Block clim	Remove						
۲		\checkmark							

Figure 70 Out of stock

	IS MENU STORE LOCATOR BOOK TABLE FEEDBACK TODAYS SPECIAL	📜 login 🔺 sign up	English 🔻
Offers	Q Lunch 🔻 🖽 🗮	ADAYAR	♥ Change
All		Quick Cart	× Clear Cart
SWEET & SAVOURIES			
STARTER			
MAIN FOOD			
DESSERT	Idiyappam		
Best Sellers	Add to Cart		
FILTERS			
Spiciness			
All Hot			
Mild No Spice			
Specials	Net and the second s		
New		Minimum Order : ₹ 100.00 Still requires ₹ 100.00 to CheckOut	
	Service Services	Total : ₹ 0.00	CheckOut

Figure 71 Item Appam not available in Adayar.



Figure 72 Item Appam available in Guindy Location

Today's Special

Special for the day for the selected location. To show an item as special in the customer portal, either select location in search by, or item in search by.

If location is selected then the value will be the locations saved.

If the item is selected then value will show the active items saved in the item master.

In Application configuration by default the menu will be hidden if the today's special page have value defined/saved, this menu will be shown in the customer portal

● FO:	IsMenuImageEnabled	TRUE	IsMenuImageEnabled=true will show images in Browse Menu. By default this feature will be enabled.	E LOGOU
\$	IsTodaysSplEnabled	FALSE	IsMenuImageEnabled=true will show Todays Special Menu. By default this feature will be disabled.	📄 List
Operations	IsBookTableEnabled	FALSE	IsBookTableEnabled=true will show Book Table Menu. By default this feature will be disabled.	
٣٩	ShowFilterInMenu	FALSE	ShowFilterInMenu=true will show Filter in Menu Page. By default this feature will be disabled.	Technology Pyt
ittern				rectificity) i th

Figure 73 Application configuration - todays special

• FOS	365						search			Q	() ADMIN(FOS365)		AGE LO	₽ cout
Operations	HOME / ITEM CON	IFIGURATION / TODAY'S SPECIA	L											
۳I	Search By	Location	Ŧ	Value	Adayar		Ŧ	Res	et					
Item Configuration	Item Wise De	etails - Adayar											🖺 Si	eve
	Add New													
Location			Item Name			~	Start Date	~	End Date	\sim	Period / Day	~		
Configuration	Cham Cham						07-03-2017				Period		1	4
Tax	H 4 1 >	H 10 V items per page										1-10	of 1 items	c
Configuration														

Figure 74 Today's Special

In the Grid: Click Add New, select Item, location will be automatically shown what is selected in the search by and the field will be disabled.

					v Res			
								🖺 Save
	Add New							
		Item Name						
		Today Special Location Wise		×				1
		Item Name *	Biriyani	•				
		ams per pe Location	Adayar					ms Č
		Start Date *	Thu, Apr 27, 2017					- 1
		End Date		m				- 1
		For A Period / Day*						- 1
		MON TUE	WED					- 1
		THUR FRI	SAT					- 1
		SUN						_
		Active						
Filters			ତ ପ	odate 🛞 Cancel		© 2017 CETAS	Information Tec	hnology Pvt.

Figure 75 Item price detail- search by location

				search		ССОЛ
				v Reset		
Add New						
	Location Name		Ň			
1	Today Special Item Wise		×			
H H Page 1 of1	Item Name	Appam				
	Location · W	Guindy	۲			
	Start Date *	Thu, Apr 27, 2017				
	End Date		-			
	For A Period / Day*					
	MON TUE	WED				
	THUR FRI	SAT				
	SUN					
	Active					
		Update 🛞	Cancel			

Figure 76 Item price detail- search by Item

Item Modifier

Modifier: Optional/Complimentary item(s) offered for a main item. Modifiers will not be charged separately. If roti is selected, choices of roties like Naan, kulcha, rumali roti etc. can be added as modifiers

OR for a main dish Naan, modifiers could be Paneer butter masala, or Gobi Manjurian gravy or Bindi masala.

For the same cost of the main item, customer can take away complementary items.

Add-ons: additional item with a cost to it. If add-on is added along with, a main item the total cost will added with the cost of the add-on.

							LOGOUT
					Save) Delete 🕜	🖹 List
							ctive
	Add New						- 1
	Item Name	Ca Edit Items	×				
		Item Name					
		Appam	•				
		Category					
			•				
		Min Qty Max Qty*					
		1					
		Option Group					
		modifier	•				
		ExtraPriceFlag 🕢 Active					- 1
fos365.in:92/item	modifier/detail/MQ==#	(⊘ Update	Cancel				hnology Pvt. 👻

Figure 77 Item Modifier

When the extra price flag is selected, that item will be costed while adding to cart.



Figure 78 Add-ons

6. 4. Location configuration



Figure 79 Location Configuration

Location

The restaurant location is defined in this page. Location details are captured in Four tabs: General, Communication, Configuration, Delivery distance details.

In General tab, the mandatory fields are Location's code, name, address, city and currency. The address in the location general tab is the pickup location or pickup address for a home delivery or for a take away facility.

Google Maps Co ordinates will show the exact spot of the location based on the address provided.

lecord Was Created By CETAS On 07-Mar-2017 10-S135 AM. It Was Last Modified By CETAS On 08-Mar-2017 04:18:32 PM.	+ New E Save B Delete 🖉 Attachment
Ceneral O Communication Configurations Delivery Distance Details	Ac
Location Code '	Currency Code *
Adayar	INDIAN RUPEE
Name*	Google Maps Co Ordinates
Adayar	13.0037834, 80.25690609999992
Description	Click On Map To Get Coordinates
Sangeetha Vog Restaurant	Mag Suellie Start of GANDHI NAGAR Clear Markers and Start St
Address *	Sardar Patel Rd
Shop No 7, 1st Main Road, Near Reliance Digital, Gandhi Nagar, Adyar, Chennal, Tamii Nadu 600020	Kasthun Ber Nagar MRTS
City "	Tank 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2
CHENNAI	BESANT NAG
	SHASTRI NAGAR
Pin Code	

Figure 80 Location - General

Communication tab: It deals with contact details like mobile no; of home phone number.

FOS	365	search		0		S365) I		LOCOUT	*
Operations	HOME / LOCATION CONFICURATION / LOCATION Record Was Created By CETAS On 07 Mar 2007 105:355 AM. It Was Last Modified By CETAS On 08-Mar 2017 04:1832 PM.	(+ New	🖺 Save	Delete	🖉 Atta	chment	Eist	
۳I	General Communication O Configurations Delivery Distance Details						Ø /	Active	l
Item Configuration	Contact Number 1								
_	04425636526								
Location	Contact Number 2								
Configuration									
-	Contact Number 3								
Tax Configuration									

Figure 81 Location – Communication

Configuration: Set up a basic configuration for the location like what all facilities are provided. store over all timings, if home delivery is selected what is the delivery time and distance threshold, if take away is selected then what will be the waiting time?

whether the location has Tax applicable or not are defined here, based on this VAT and service tax will be calculated in the customer portal.

The outlet facilities selected here will be displayed in the customer portal. If dine-in or reservation is not selected here, book table function will not be available for this location.

05365			search	
HOME / LOCATION CONFIGURATION / LOCATION Record Was Created By CETAS On 07-Mar-201710.5135 AM. It Was	ast Modified By CETAS On 08-Mar-2017 04-18-32 PM.		÷	New 🖺 Save 🗟 Delete 🖉 Attachment 🖹 Lis
General Communication Configurations	Delivery Distance Details			Active
on Brand				
		•	Decimal Allowed	Veg Only
Cuisine				
a South Indian		•	V Is Tax Applicable	Service Tax Applicable
Store Start Time *	End Time *		Halal	
10:00 AM	(C) 10:00 PM	C		
Outlet Facilities			Max No Of Persons Allowed	Reservation Period (in Mins)
Dine In			50	10
			Printer Name	
🕢 Take Away	Home Delivery			
Deconution Ausiable				
Reservation Available				
Delivery Time (in Mins)	Take Away Max Wait Time (in Mins)			
10	30			
Delivery Distance Threshold (in Kms)				
25.00				

Figure 82 Location - Configuration

Delivery distance Details: delivery distance details will capture the order value, distance, charge type, charge value, and service and packing charges in %. By default the record will be active.

						LOCOUT
			New 📰 Save		te 🖉 Al	📰 List
						Active
(Insert	Edit Location Detail			×		
	Order Value From *	100		^		
	To '	50000				÷.
H H 1 Page 1	Distance From (in Km's)	1		÷		s 0
	To (in Km's)	25				
	Delivery Charge Type	Fixed	•			
	Delivery Charge Value	10				
	Service Charges (in %)	1				
	Packing Charges (in %)	0.5				
	Line Number*	1				
	Active	8				
) Update (🛞 Cance			
						hnology Pyt

Figure 83 Location - Delivery Distance Details

Location timing

Location will have the overall time of the (start and end time) the location defined. E.g. Adayar location will start working by 9.00 AM in the morning and close @ 10.00 PM. Location timing will define the timing of meal of the day (Breakfast, Lunch, Dinner).

FOS3	365			search	Q	ADMIN(FOS365)		LOGOUT
Operations	HOME / LOCATION CONFIGURATION / LOCATION TIMING					+ New	Save	🛱 List
۳1	Select Location ' Adayar 🔻	Adayar	•					
Item Configuration	(Add New							
~	Meal Of The Day	Start Time	End Time	Active	Edit	Delete		
Location	BreakFast	10:30 AM	11:00 AM		1	1		
Configuration	Lunch	11:30 AM	04:30 PM	1	1	1		
Tax	Dinner	05:30 PM	10:00 PM	Ø	1	1		



• F 05					search	ADMIN(FOS365)
						🕂 New 🖺 Save 🖹 List
		▼ Adayar		v		
	Add New					
	Meal Of The Day					
	BreakFast					
	Lunch					
	Dinner	C				
		Meal Of The Timing		×		
		Meal of The Day '	Dinner	T		
		Start Time *	05:30 PM	0		
		End Time *	10:00 PM	O		
		Active				
				Update Cancel		

Figure 85 Location timing- Add to grid

Brand

Brand of Food in market, for the branded materials used need to be defined here in brand.

PES	5365		search		C		5365)		LOGOUT
Operations	HOME / LOCATION CONFIGURATION / BRAND Record Was Created By CETAS On 27-Apr-2017 055257 PM. Is Was Last Modified By CETAS On 27-Apr-2017 0554-	10 PM.		(+) New	Save	Delete	€ Atta	achment	List
Item Configuration		Brand Code' CT Brand Name'							
Location Configuration		Creen Cains Brand Image							
Tax Configuration		(1694)							
Loyalty & Promos		Change Remove							

Figure 86 Brand

6.5. Tax Configuration



Figure 87 Tax Configuration

VAT Tax

Value Added Tax for the item. The VAT tax code should be defined in the code master. Once the code is defined percentage of tax will be defined in the VAT Tax under Tax configuration menu. This code will be used in item master's tax code field, based on the percentage given in the below shown image, tax value will be calculated for item while checkout.

POS	5365		search	C		365) LANGUAGE	LOGOUT
Operations	HOME / TAX CONFIGURATION / VAT TAX Record Was Created By CETAS On 23-Feb-2017 1146-49 AM. It Was Never Modified .			+ New	Delete	🖉 Attachment	📰 List
Configuration		State Name ' TAMIL NADU VAT Group ' Cooked food	T				
Configuration Tax Configuration		VAT % * 2.000 VAT Code TV VAT 7%					
Loyalty & Promos		Effective Date " 01-01-2015					

Figure 88 VAT Tax

Service Tax

The Service tax code should be defined in the code master. Once the code is defined percentage of tax will be defined in the Service Tax under Tax configuration menu. This will get applicable when the customer makes order.

F05365		search	
Coperations Record Was Created By CETAS On 23-Feb-20171148-36 AM. It Was Never Modified .			(+) New 📄 Delete 🖉 Attachment 📄 List
Linem Configuration Configuration Configuration	Service Tax Group * SERVICE TAX Abstement Value * 60.00 Service Tax % * 15.00 Effective Date * 01-01-2016	•	

Figure 89 Service Tax

Order Type Service Tax

Order type have the options Home delivery, Dine in and Take away.

Order Type *	
	× •
Dineln	
HomeDelivery	
TakeAway	

Figure 90 Order Type Service Tax-Order Type

Service Tax Group: This value will come from code master. This service tax group will be used in service tax where the percentage is fixed. The service tax code are shown in Packing service tax, Service charge tax, Delivery service tax. Charges are defined in Location master's Delivery Distance Details tab. If the Is Packing charge Applicable OR Is service charges Applicable are checked the charges specified in the <u>location</u> will be added to net amount while check out.

• FOS	365		search		C		365) LANGUAGE	
Operations	HOME / TAX CONFIGURATION / ORDER TYPE SERVICE TAX Record Was Created By CETAS On 03-Feb-2017 11-68-63 AM. It Was Last Modified By CETAS On 08-Mar-2017 04-19-40) PM.		+ New	Save	Delete	🖉 Attachment	📄 List
Location Configuration Configuration Configuration Configuration Configuration Configuration Configuration Configuration Configuration Configuration		Order Type ' HomeDellvery Service Tax Croup ' SERVICE TAX Packing Service Tax Croup ' Service Charge Tax Croup ' Service Charge Tax Croup ' NO SERVICE TAX Is Packing Charge Applicable Is Service Charge Applicable 						
() Security								

Figure 91 Order Type Service Tax

6.6. Configuration

◆Define a constant value for the application.

✤Application configuration will be specific to the company.

For example, the Decimal Digits is defined in application configuration; this will be applicable for the current company.

Open Application Configuration in New mode.

Enter Configuration Key; Enter Configuration Value and description

Click Save to Add entry.

P FOS	5365		search	ADMIN(FOS365)	
Operations	HOME / CONFIGURATION / APPLICATION CONFIGURATION			+ New 🕅 Save 🗎	Delete 🖹 List
Item Configuration		Key ' DecimalDigits Value ' 2			
Configuration Tax Configuration		Description * Decimal Digits for the Application.	¢		
Loyalty & Promos			ħ		

Figure 92 Application Configuration

6.7. Loyalty & Promos



Figure 93 Loyalty and promos

Promotion

To define all Promotion and Discount configurations in the system, whether item based, item-combo based, store based, order quantity based, day based, time based, order mode based, delivery mode based, payment mode based etc. and their effective From and To dates. The promotion amount will be deducted from the gross amount.

If coupon flag is checked that promo will be applicable only if u give the promo Code while checkout.

If club with other promo is checked, it will be combined with other promos too. For both promo code should be entered while check out.



for a Category,

Item, Sub-category, or for All. Based on the value selected in the promo type scope value will show data, if promo type is selected with All scope value will be empty, if the promo type is selected with category, scope value will show all categories

Piono type	
Category	•
Scope Value	
	×
BEVERAGES	J
DESSERT	
MAIN FOOD	
STARTER	
SWEET & SAVOURIES	

	Benefit Type '			
	Discount		×	۳
	Coupons			
	Delivery Charges			
	Discount			
	Item	15		
	Packing Charges			
	Service Charges			
	Service Tax			
Benefit type decides	VAT Tax			-

on which the value will be

deducted, if discount is selected, based on the configuration, from the gross amount discount value will be reduced to derive the New amount. If the benefit type is given as Service tax then the value will be deducted from the service tax amount. Same with packing charges, service charges etc.

Select from date, to date, days for which promotion is applicable, channels whether Promotion condition:

		Prost Condition	×		
		Condition Type			
		Bill Value	×		
Add New Promo Co	ndition	Arithmotic Operator			
			•		
		Threshold From Value			
H 4 I F H		100			
		Threshold To Value			
		10000			
🕀 Add New Promo Be		Logical Operator			
			•		
H 4 1 H H			Update (x) Cancel		

Figure 94 Promotion Condition

ondition Type *		
Bill Value	×	۳
Bill Value		*
Customer		
Item		
Location		
Meal of the Day		
Order Type		
Quantity		
Tender Type		ĸ

Condition type:

in promotion condition, condition is

defined, if the order satisfies those conditions Promotion will get applied. For example, if the condition type is selected with bill value, Arithmetic operator >= (greater than or equal to) threshold from value of 100 to threshold to value of 10000, the promotion will get applied. If the condition type is selected as customer, the discount will be applicable for that customer alone.

Promotion Benefit:

		Promotion Benefit	×		
		Scope Type *			
Add New Promo Cond	dition	All	T		
	Arithmetic Ogretor	Scope Value			
	>=		Y		
		Benefit Type * Percentage	•		
		Benefit Value *			
		2.5			
Add New Promo Bene	efit	Logical Operator			
			٣		
		Quantity *			
H K I F H		1			
			Update (x) Cancel		

Figure 95 Promotion Benefit

All	× Thy
All	
Category	
ltem	
Max Value	
Min Value	
Referral	
Sub Category	What benefit is offered for this

Scope type:

promotion. If all is selected and if the benefit type is discount, which means for any itme this discount will be applicable if the order cost is in between given condition in

	Benefit Type "	
	Percentage ×	
	U	
	Percentage	
	Fixed	
promotion condition. Benefit type	Amount	can be fixed,

percentage or amount.

Benefit Value: if given 2.5 in bebefit value and in benefit type percentage is given, 2.5% of the order cost will be calculated while check out and will be deducted.

5						search		C) () 05365) LANGUA
ME / LOYALTY & PROMOS / I rd Was Created By CETAS On 15-Mar-2	PROMOTION 117 12:31:40 PM. It Was Never Modified .						+ New	Save	Delete	🖉 Attachmen
Act Like ' 🛛			From Date *				Priority ' 😡			
Coupon			15-03-2017				1			
Can Club With O	her Promo		To Date *				Image :			
			15-12-2017							
Promo Code *			From Time							
DIS001						©		9	00×350)
Promo Name *			To Time							
Discount						G				
Promo Type *			Select day's"				Select ima	ge		
All		*			Sunday		Select Chann	əl'		
Scope Value		Ŧ	Monday		Tuesday		All CI	annel	W	eb Channel
Benefit Type *					laciaay		App	Channel		
Discount		•	Wednes	day	Thursday					
Outlet Group Name			Friday		Saturday					
		•								
Promotion Condition										
Add New Promo Condit	ion									
Condition Type	Arithmetic Operator		Threshold From V	alue	Threshol	d To Value	Logic	al Operator		
Bill Value	>=		100		10000					/ 1
H A I F H										1 - 1 of 1
Promotion Benefit										
Add New Promo Benefit										
Carao Tara	Scope Value	Benefit Type		Benefit Value	c	Quantity	Logical Opera	tor		
scope type				25	1					/ 11
All		Percentage		2.5						

Figure 96 Promotion

Loyalty

Customers are offered points toward order made. As a reward this points can be redeemend towards next purchase of food.

In this loyalty page configuration is defined, based on which the points will be calculated. For this page to work Customer segment is pre-requsite.

FOS	365					search		C		365) LANGUAGE	LOCOU	л
Operations	HOME / LOYALTY & PROMOS / LOYALTY Record Was Created By CETAS On 07-Mar-2017 01:59	Y -08 PM. It Was Last Modi	fied By CETAS On 07-Mar-2017 021040 PM.				+ New	Save	Delete	Ø Attachment	📄 List	
۳۱	Loyalty									Ø	Active	
Item Configuration	Loyality Definition Code"		Loyality Definition Name*		Loyality Definition De	tail						
—	U		Loyality 1		Add New							
Location	Order Type		Points Type'		Search By	Category		Item	Event	Points		
Configuration	HomeDelivery	٣	Fixed	*	Category	MAIN FOOD			Inclusive	50		
-0	Code'				Category	DESSERT			Inclusive	20		
Tax Configuration	Platinum			۳	Category	SWEET & SAVOURIES			Inclusive	10		
and I	From Value		To Value		Category	BEVERAGES			Inclusive	30		
Loyalty &		1.000	2500.0	000	H H H					1-	4 of 4 items	
Promos	Effective Date '		To Date									
品	08-03-2017											
Structural	Point Validity Value'		Point Validity									
۲	1		Year	۳								
Configuration												
(iii) Security												
T												
Filters									© 201	7 CETAS Information To	echnology Pv	t. +

Figure 97 Loyalty

Customer Segment

Definition for the card name the card, and set the redemption value and its cash equivalent value.

FOS	365					search	C		S365) LANGUAGE	LOCOUT
Operations	HOME / LOYALTY & PROMOS / Record Was Created By CETAS On 07-Ma	CUSTOMER SEGMENT -2017 01:57:12 PM. It Was Never Mod	fied .			(+) N	lew 🖺 Save	Delete	🖉 Attachment	Eist List
Item Configuration			Code" Platinum							
Location Configuration			Platinum Min Redemption Value		Min Redemption Point					
Tax Configuration			Order Value Point (%)'	10.000	Cash Equal Value"	10.000				
Loyalty & Promos				Active		Default Flag				
ර රිර්ට Structural	Customer Segment Deta	eil								
۲	Upgrade Type	Upgrade Period	Upgrade Period Value	Upgrade Threshold	Upgrade Customer Segment	Code	Upgrade Redeer	mption Point		
Configuration (a) Security									No items to display	
Filters								© 20	117 CETAS Information Te	chnology Pvt.

Figure 98 Customer Segment

For further upgradation, fill details in the grid. Select Upgrade type as transaction volume or balance. Upgrade period as either week, month or year. Specify upgrade period value and Upgrade Threshold should always be in terms of 'Points' irrespective of the Upgrade Type. Upgrade customer segment where another segment is selected, redemption points if upgraded this point will be reduced from the existing points.

		,	Customer_Segment_Detail	× e Ø	
			Upgrade Type "		
			Transaction Volume	•	
			Upgrade Period		
	Name'		Week	Ŧ	
	Platinum		Unorade Dariod Value		
	Min Rede option Value		opyluderenda vide	500	
	Order Value Point (96)*		upgrade inresnoid	10	
			Upgrade Customer Segment Code		
			c	•	
			Upgrade Redeemption Point		
Customer Segment Det				10	
(+) Add New					
			Update	Cancel	
H A I F H					

Figure 99 Customer segment- upgrade

Survey

To understand the customer's view about restaurant or food, questioners are defined in survey, for which customer will answer and give there review in customer portal after making order.

	365				search		Q	ADMIN(FOS365)		LOGOUT
Operations	HOME / LOVALTY & PROMOS / SURVEY				+ New	Save	Delete	🖉 Attachment	Copy Copy	🖹 List
٣١	Survey								Ø 4	Active
Configuration	Survey Code '		Add Survey Detail							
<u> </u>	1		Question Type	Survey Question	l.	Questio	on Order	Active		
Location	Survey Name *	•	TextBox	how was the foo	od?	1		Y	1	1
Configuration	surveyl	н	4] > H						1-10	f1 items
Tax Configuration	Survey Description									
Loyalty & Promos	Order Type Location Name									
CD Structural	Promo Code									
Configuration										

Figure 100 Survey

6.8. Operations:



Figure 101 Operations

Order detail

Details of the order made is shown in the order detail page. Order number will be shown in the order detail page. User has the right to change the delivery date, time, address, items in the order detail page. When the order is made, the status will be confirmed that will be shown here in the status of the order.

• F 0536	5				searc	h	Q))\$365)		
Operations	ME / ORDER DETAIL 20170428000094 ord Was Created By GUEST On 28-Apr-2017 04-1146 PM. It Was Ne	ver Modified .					+ New	E Save	0	ittachment	📄 List
Location Configuration Configuration Configuration Tax Configuration Pormos	Location Name* Adayar Adayar Order Type* HomeDelivery Delivery Date* 28-04-2017 Delivery Time* 04-20 PM Delivery Instructions Delivery Instruction	•	Mobile No. ' 729998951 Email Id ' Sowmya r@cetastech.com Name ' Sowmya Country INDIA State ' TAMIL NADU City ' CHENNAI		▼ ▼	Area ' Thiruvenmiyur Street Street Address! ' Kalakshetra Roa Address2 Thiruvenmiyur, C Pincode 600041 Address Book	d. Chennai, Tamil N New Address	adu 600041			
Tax Configuration	Add New Item	Quantity	Data and lines	Gallastantia				Deia	_		
Loyaity & Promos	Malai Bida Masala Ground Nut Mini Thattai	1 1 1	4717 77.36 90	spermstruction		scount Amount		0 0 0	2 7	7.17 / / 7.36 / 90 /	8
රේට Structural	Promo Code	Enter PromoCode/Cou	Ipons	Gross Amount						1 - 3 of 3 ite 214.5	ms 530
Configuration (a) Security				VAT Service Tax Service Chame						0.0	00
Filters				Delivery Charge Packing Charge						10.0	00
문고 WorkFlow & Nofification				Promo Amount Loyalty Disc Amount						0.0	00
Filters				Net Amount Order Status "		Confirm	ned			238.5	30 ¥
Reports								© 2	017 CETA	5 Information Te	chnology Pvt.

Figure 102 Order detail

Insert a new item to the order number: 20170428000094. When an item is added to the order, the will be reflected in the customer portal.

Add New Item					
Item Name					
Malai Bida					
Masala Ground Nut					
Mini Thattai					
Promo Code					
te	m Edit	×			
	Item Name *	Idiyappam 🔻			
	Quantity '	2			
	SpcI Instruction				
_			Packing Charge		
		Update (S) Cancel			

Figure 103 Order detail-Grid Insert

Table Reservation

Reservation done in customer portal will be shown in this page, user have the right to confirm the reservation.

F 05 3(65						search				LOCOUT
ns H	IOME / OPERATIONS /	TABLE RESERVATIONS									
	Reservation No 🗸	Customer Name 🗸	Customer Mobi ~	location Name 🛛 🗸	Date ~	Time ~	Number of Pers ~	Reservation Sta ~	Reason For Can Y		
•	8	sowimya	7299989951	Adayar	29-04-2017	06:00 PM	2	Request		1	*
	7	Sivakala.j	9944697263	Guindy	21-04-2017	08:30 PM	4	Request			
	6	Sivakala.j	9944697263	Guindy	23-03-2017	09:00 PM	4	Request			
	5	Sivakala.j	9944697263	Guindy	23-03-2017	08:30 PM	3	Request			
	4	sowiniya	7299989951	Guindy	23-03-2017	06:30 PM	9	Cancelled	Heard bad customer service		
	3	ram	7299989941	Guindy	15-03-2017	08:30 PM	2	NoShow			
	2	sowimya	7299989951	Guindy	15-03-2017	08:00 PM	2	Request			
	1	sowmya	7299989951	Guindy	07-03-2017	09:00 PM	10	Request			
	H A I F H	10 Titems per pag	Ie							1 - 8 of 8 item:	s C

Figure 104 Table Reservation

				search	5	ADMINIFOS365)	Locour
						/	
			Table Reservation			×	
			Reservation Statu	is '			
			Request			۲	
			Reason				
H 4 1 5 H	10. 💌 detni per peg					Update Cancel	

Figure 105 Table reservation change of status

These are the reservation status available. The option to update will be available only if the date has not expired. For those date is over user can only view the record.

Request	× •
Cancelled	
Confirm	
NoShow	
Request	
	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~

Figure 106 Reservation status

### Customer

Customer details gathered while sign up in customer portal are saved here. Data will be save in three tabs: Customer profile, Address book and loyalty. In customer profile name, address, email, contact number are stored. Click SUBMIT to save the changes, RESET will clear all fields.

<b>FOS</b>	365		search			LOCOUT
Operations	HOME / OPERATIONS / CUSTOMER			Q A	ttachment	List
Ţ1	Customer Profile Address book Loyalty					
Item Configuration	First Name *	Area '				<b>^</b>
_	sowmya	Thiruvanmiyur	•			
Location	Last Name	Street				
R	Email	Address Line 1 '				
Tax Configuration	sowmyar@cetastech.com	Kalakshetra Road,				
and I	Mobile No					
Loyalty &	7299989951	Address Line 2				
Promos	Country *	Thiruvanmiyur, Chennai, Tamil Nadu 600041				
品	INDIA					
Structural	State '					
<b>()</b>	TAMIL NADU 💌	Pin Code				
Configuration	City *	600041				
Security	CHENNAI					
Filter		SUBMIT RESET RESET PASSWORD				
Tilless						Ŧ
Reports				© 2017 CETAS	Information Tec	hnology Pvt.

Figure 107 Customer profile

Click of RESET PASSWORD will ask and confirmation message, yes to the message will sent the password to the customer's mail.

<b>FOS3</b>	365		search	ADMIN(FOS365)		LOGOUT			
Location Configuration	HOME / OPERATIONS / CUSTOMER			🖉 At	tachment	📄 List			
Tax	Customer Profile Address book Loyalty								
Configuration	LOSEINGEINE		Street						
U • Loyalty &	Email		Address Line 1*						
Promos	sowmya.r@cetastech.com		Kalakshetra Road,						
	Mobile No								
Stoctaria	7299989951		Address Line 2			- 11			
Configuration	Country *		Thiruvanmiyur, Chennai, Tamil Nadu 600041			- 1			
~	INDIA	•				- 11			
(iii) Security	State *					- 11			
	TAMIL NADU	۳	Pin Code			- 11			
Filters	City *		600041			- 1			
	CHENNAI	•				- 11			
Reports						- 1			
4			SUBMIT RESET RESET PASSWORD						
WorkFlow &						-			
Nofification				Pos365 Password Surgessful	ly Sent!	×			

Figure 108 Customer profile- reset password

Customer - Address Book: already saved address will be shown under Your Saved Address. Fields in the page will get data when edit is clicked. Delete will permanently delete the address. To save the edited address click save address and reset will clear all fields.

<b>FOS</b>	<b>365</b>		search		LOCOUT
Operations	HOME / OPERATIONS / CUSTOMER			🖉 Attachment	Eist
۳٩	Customer Profile Address book Loyalty				
Configuration	Address Label *	Street	Your Saved Address :		÷ .
_			Default	🕼 Edit 🗙 Delete	
Location Configuration	Name '	Address Line 1 *	sowmya Kalakshetra Road, Thiruvanmiyur		
Tax	Mobile No *	li l	TAMIL NADU PhoneNo : 7299989951		
Configuration	Country'	Address Line 2	Set as Default Thillai Ganga Nagar	☑ Edit × Delete	
Loyalty & Promos	· · · · · · · · · · · · · · · · · · ·		Sowmya Thillai Ganga Nagar Nanganallur		
品	State'	Pin Code	CHENNAI TAMIL NADU PhoneNo : 7299989951		
Structural	City"				
Configuration	<b>•</b>	Set as Default Address			
(ji)	Area'				
Security					
£.	SAVE ADDRESS RESET				
Nofification					*

Figure 109 Customer-Address book

Loyalty: details of loyalty earned and redeemed are shown here in customer's loyalty tab.

FOS	365								se	arch	0		⊕
on	HOME / OPERATIONS / CUSTOMER											ADMIN(FOS365) LAN	ment
	Customer Profile Address book	Loyalty											
tion	Segment		Balance				Po	hint	s Detail				
	Platinum		1168.30					_					
1	Card No.							E	ARNED POINTS DETAIL				c
	20170307015933691683	20170307015933691683							Transaction Date	Ref No.		Points Earned	
	Summary								28-04-2017	20170428000094			30.00
	Points Earned	Points Redeemed		Expiry I	Date				28-03-2017	20170328000042			300.00
•	790.00		-1.00		07-03-2018				08-03-2017	20170308000024			50.00
	50.00		-0.70		08-03-2018				07-03-2017	20170307000023			210.00
	300.00		0		28-03-2018				07-03-2017	20170307000022			200.00
	30.00		0		28-04-2018							HH +H 1 2	₩ ₩
				н	≪ 1 ≫	ж							
								R	EDEEMED POINTS DETA				6

Figure 110 Customer-Loyalty

### Feedbacks

The response, reviews given by the customer in customer portal will be shown here in feedback page. If the feedback is criticism measures taken to resolve the issue can be noted while closing the status of the feedback which is shown in figure 112

<b>FOS</b>	365						search	Q	ADMIN(FOS365)		LOCOUT
Operations	HOME	/ OPERATIONS / I	FEEDBACKS								
Ψſ											
Item	Cu	stomer Name 🛛 🗡	Location ~	Comment ~	Feedback Date 🗸 🗸	Resolution		~	Resolution Date 🛛 👻	Status 🗸	
Configuration	SOV	vmya	Adayar	loyality is calculated and displayed for the customer	08-03-2017 10:23 AM					New	1
Location	sov	vmya	T.Nagar	no loyality is calculated for the orders, no loyality points added to account.	07-03-2017 03:09 PM	configuration fault. need to enable get the loyality value in screen.	loyality in application configuration to		08-03-2017 10:27 AM	Closed	1
Configuration	м	4 <b>1</b> > H	10 Titems	i per page						1 - 2 of 2 items	Ċ
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The status of the feedback can be changed by editing the record
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configuration loyality value				ration fault need to enable loyality in application configuration to get the value in screen.					
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					Update 🛞 Cancel				

Figure 112 Feed Back Edit

